

# CONSULTATION DOCUMENT

## Recommendation of the Eastern Caribbean Telecommunications Authority ("ECTEL")

To the National Telecommunications Regulatory Commission to consult  
on -

**Adoption in ECTEL Member States of Regulations Addressing Guidelines for Market Analysis, Access to Network Infrastructure and Wholesale Services, Infrastructure Sharing, Submarine Cable Access, Retail Pricing and Consumer Protection Regulation (Specific Rules for Consumer Protection in the Electronic Communications Sector)**

### Comment on Comments

**No. 03/2016  
April 2016**

1. The National Telecommunications Regulatory Commission received a submission from ECTEL containing ECTEL's recommendation for the Adoption in ECTEL Member States of Regulations Addressing Guidelines for Market Analysis, Access to Network Infrastructure and Wholesale Services, Infrastructure Sharing, Submarine Cable Access, Retail Pricing and Consumer Protection Regulation (Specific Rules for Consumer Protection in the Electronic Communications Sector).
2. A copy of the Consultation Document on the New Regulatory Instruments is available on the ECTEL website ([www.ectel.int](http://www.ectel.int)) and copies can be made available upon request from the National Telecommunications Regulatory Commission.
3. The Initial Comments period was set for **Tuesday 2<sup>nd</sup> February 2016 to Friday 11<sup>th</sup> March 2016**, and was later extended to **Monday 11<sup>th</sup> April 2016**. A further extension to **Tuesday 19<sup>th</sup> April 2016** was granted.
4. ECTEL received comments from:
  - a. CWI Caribbean Limited ("CWC")
  - b. Digicel
  - c. Columbus Communications
  - d. GreenDot Grenada

- e. Grenadian Organisation of Consumer Affairs (GOCA)
  - f. Anselm Gittens, J69AH
  - g. NTRC Grenada
  - h. NTRC Saint Lucia
  - i. NTRC St. Vincent and the Grenadines
  - j. Deirdre Williams
5. These initial comments are hereto attached and ECTEL now invites comments to these comments.
  6. The Comment on Comments period will run from Thursday **21<sup>th</sup> April 2016 to Thursday 12<sup>th</sup> May 2016.**
  7. Following the Reply Comments period, ECTEL's Directorate will make a final determination on the recommendations for Proposed Changes to the New Regulatory Instruments.
  8. All responses to this Consultative Document should be written and sent by fax or email **no later than 4:30 pm Thursday 12<sup>th</sup> May 2016** to: -

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### **Disclaimer**

This consultative document does not constitute legal, commercial or technical advice. The consultation is without prejudice to the legal position of ECTEL's duties to provide advice and recommendations to the Ministers with responsibility for telecommunications and the National Telecommunications Regulatory Commissions.

***The following are the comments submitted during the initial consultation period:***